

Targeted Audit Record – CLA Review Recommendations

NATURE OF AUDIT	CLA Review Recommendations
NAME OF AUDITOR	Daniel Gray
TITLE/POSITION	Head of Quality Assurance & Principal Social Worker
DATE OF AUDIT	21-01-2022 (Quarter 4)
NUMBER OF CASES	8 (200306280, 200188172, 200296502, 200140936, 200263989, 200262450, 200231658 & 200295905)
OUTLINE THE PURPOSE OF THE AUDIT	Targeted audit on Recommendations made by IROs as the outcome of CLA Reviews for children, are these SMART – specifically in respect of the recommendations being timely and measurable; have they been agreed by the Team Manager.
AUDIT ACTIVITY	Audit activity included review of children’s records, specifically the CLA Review Record from a sample of reviews held in October 2021.
LEARNING FROM AUDIT (Identify key strengths and areas for development)	<p>In October 2021 a total of 179 children had a Looked after Review held, of these 98.3% of reviews were held in timescale, there were 3 reviews that were not held in timescale. Of these 61% children were in attendance and 98% children participated in their review.</p> <p><u>What is going well:</u></p> <ul style="list-style-type: none"> • Review Records are well written and directly to the children, in all Reviews considered the review record was on the child’s record. • Most actions written are specific and relevant for the child and their care plan. • Most cases the manager has reviewed the recommendations of the CLA Review. <p><u>Areas of Focus & Improvement:</u></p> <ul style="list-style-type: none"> • Timescales for actions are not being used well and this was the overall findings from all review records considered within this audit, the key issues included: <ul style="list-style-type: none"> ○ The next review date for the completion of an action can be too long – for examples 3 or 6 months is a significant period and could lead to delay, whereas actions completed within 4 weeks of the review could enable further work and care plan progression by the next review

	<ul style="list-style-type: none"> ○ At times the use of “ongoing” is used – this is not appropriate, we need to see specific measurables, what do we want to see and how will this be measured? The timescales then being the management supervision or a TAC Meeting/Get Safe Meeting etc ○ At time the use of “ASAP” is used – this is not appropriate; we need to see specific timescales such as “this is an immediate action to be completed the same day as the review” or “this is a priority action for completion within 3 working days to include feedback to the IRO” ● The section in recommendations “what do the family/network need to do and who will do it” is not being used consistently, this section will help families, carers and agencies know what they need to do to help the child or young person – this will also help them know how other people are helping and supporting them
<p>OUTLINE KEY ACTIONS/RECOMMENDATIONS</p>	<ol style="list-style-type: none"> 1. IRO Practice Manager to reflect the over-arching learning themes to the Team in next IRO Team Meeting (February 2022). 2. Repeat Audit in April 2022 to see the evidence of the learning and the impact from this Audit and Feedback to close the learning loop. 3. SofS Lead to be invited to present to IROs on the use of the “what do the family/network need to do and who will do it” section.